

Lead by Example

# Defined by Results

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## Forged by Relationships

1Digital Agency did a fantastic job with the design, development, and migration of our site. They took our vision and ideas and ran with it. We look forward to working with 1Digital as we grow our eCommerce in the future. Our new site really stands out from our competitors which is the best feeling!

P. Rexing ★★★★★

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Adaptable, Industry-Specific Strategies from an eCommerce Agency There are many unique challenges that eCommerce businesses have to deal with in order to remain competitive in their respective categories. Sadly having an amazing product to offer is just the first step. Businesses need to know their audience and how to market to them while also keeping their sites engaging enough to encourage conversions. On top of this, entrepreneurs must also understand the constantly shifting landscape of the eCommerce market to make sure that their site is utilizing the latest and best features. Understanding how all of these things come together is the Art of eCommerce™.

One of the best ways for business to achieve long term growth in eCommerce is to work with an agency that understands every facet of the eCommerce landscape. That is why we have assembled eCommerce experts with collective decades of experience into a team that can see the big picture of every client's site while understanding how every detail functions. When you work with a team that truly understands the Art of eCommerce™, you will understand the difference that it can make.

#### **Our Culture**

## Forging Genuine Connection with Our Clients

Our team is a collective of scrupulous minds that bring a wide range of expertise and innovation to the world of eCommerce. Each of our members is armed with a unique skill set, yet together, we synchronically aim for and meet one main goal: our clients' success.



We believe in face-to-face meetings, both internally and with our clients, to add that unique human connection that provides unequaled authenticity and attention. We care about every one of our clients, their business, and their industry. Our commitment to bringing them the results they seek and deserve is unmatched because we strive to approach every project with individual attention. We see this as an investment in mutual trust, which has enabled us to forge genuine connections and strategic relationships.





KOGAN
Founder & CEO

DAN



PRUSICH

Director of Business

Development

**MICHAEL** 



NICHOLS

Chief Strategy Officer;
Director of Operations

COLETTE



TRAN
Art Director; Digital
Design Manager

ART



HARDING

Design & Development

Projects Team Lead

BRIAN



DANIEL HAUCK PPC Team Lead



JOE CHILSON Senior Project Manager; Assistant

Team Lead



MATTHEW LOVETT Writing, Content, and Social Media

Team Lead



RISHI RAVI SEO Team Lead

## Authorized by Expertise



1Digital® is an authority on digital marketing, eCommerce design and development, and experience devising and executing industry-leading solutions for its eCommerce clients. Our main digital marketing services include eCommerce SEO and PPC, and we have developed several highly-effective, equally successful strategies to develop both organic and paid growth for clients in a wide range of industries. Our marketing experts also specialize in custom content marketing, email marketing, and social media management strategies.

The other half of our industry expertise is occupied by design, custom development, migration and support services. Many veteran designers and developers with years of hands-on experience are a part of our team. We have constructed user-experience and conversion optimized

websites utilizing the foremost eCommerce platforms, including but not limited to BigCommerce, Volusion, Magento, Volusion and even Word-Press, with custom functionality and tools that provide an immeasurable boost to UX.

#### The Stage is Yours

1Digital® Agency is committed to partner relationships. While we have developed structured processes, our approach remains consultative and flexible.

**Strategy & Consulting** 

**Digital Marketing** 

**Custom Design** 



**Custom Development & Migration** 

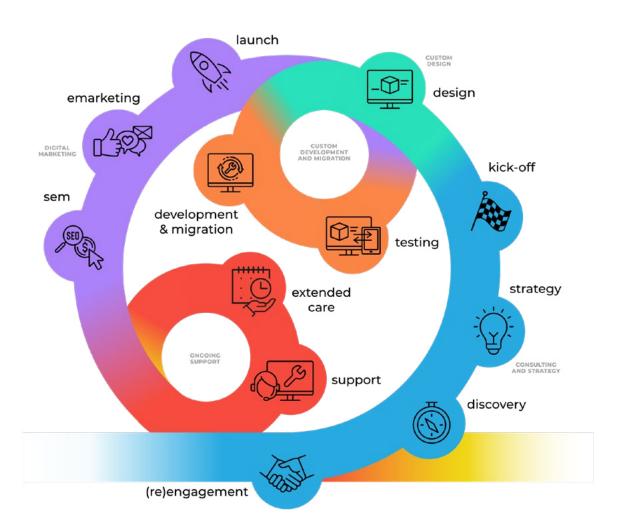
**Ongoing Support** 

All of the Above

Whatever stage of the eCommerce life cycle your organization is in, or at whatever stage you engage us, we'll help you define, target, and achieve your goals.

We understand that no two client projects are the same, nor are any two clients. Your business has unique needs and, together, we will meet your expectations and overcome your challenges.

#### THE 1DIGITAL® COMPLETE ECOMMERCE LIFE CYCLE





## Determined by Strategy

**Strategy and Consulting** 

Together, We Define and Conquer

Without strategy, no initiative can succeed in the long run. Strategy dictates tactics, tactics dictate day-to-day decisions. By following a cohesive strategy, success is not only more likely but ultimately attainable.

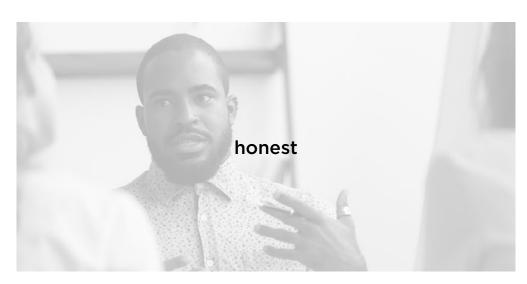
Strategy can and may vary depending on the ultimate goals of a specific organization. The most successful eCommerce strategies, however, are holistics, communication between

departments that govern marketing efforts, brand management, operational practices, and, of course, the scaling, maintenance and management of an online storefront's design and development projects.

1Digital® Agency develops inclusive strategies that work together toward the goals of your eCommerce business.

#### Striving to deliver eCommerce consulting services that are...

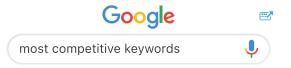






#### **Digital Marketing**

## Hard Figures Are a Powerful Testimonial





25,880 vs 14,378

12,646 vs 7,269

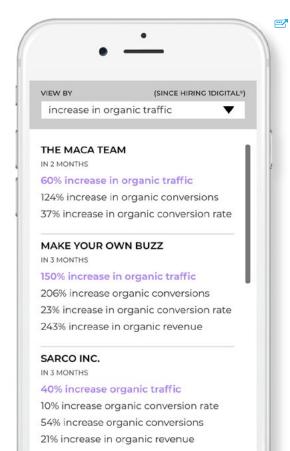
**CONVERSION RATE** 

**Ecommerce Conversion Rate** 

## Performance by The Numbers

We've served a wide range of clients in equally diverse industries, all with unique requirements, products, services, and target customers.

Our processes are data driven, and we seek to continuously improve on them. Digital marketing campaigns that are flexible and adaptable to the needs of our clients and their customers have enabled us to generate impressive gains on a large number of fronts.



# TOP CHANNELS Organic Search Direct Referral Social Email (Other)

Transactions

Revenue



Page: https://emailtray.com/







FREE PPC AUDIT

#### **Digital Marketing**

Comprehensive and **Proprietary SEO** and PPC Campaign **Process** 

Continuous improvement is a way of life at 1Digital® Agency. It is a philosophy that we implement into every digital marketing campaign we oversee.

Our PPC projects are continuously monitored by our veteran paid search specialists. Targeting, presentation, and messaging are updated on an ongoing basis to improve ROI and ROAS, maximizing the value of every dollar invested.

Our SEO campaigns are equally adaptable. Consultative and intuitive project managers tirelessly scan clients' projects to monitor and address fluctuations in rankings, subtle shifts in consumer behavior, and opportunities as they arise. This enables us to adapt our keyword strategies to the many moving pieces of the online marketplace while continuing to generate increases in organic ranking and traffic.

#### COMPREHENSIVE SEO BREAKDOWN

















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#### TYPES OF PPC ADS











#### THOROUGH SEO PROCESS



Comprehensive audits

Building



optimization



Management

Unique Content

Creation

#### SEO MANAGEMENT DASHBOARD





Mobile Speed Score

45 - 3





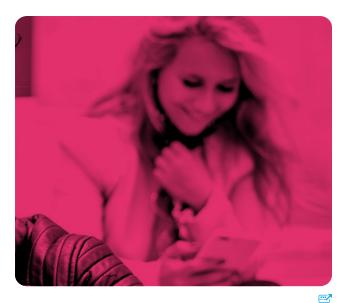












#### **Digital Marketing**

Social Media Marketing Services Aligned with Your Target Audience's Interests

Gone are the days of billboards and physical advertisements with their limited reach. The most effective modern ads are digital, strategically delivered through social media platforms and specifically targeted towards users with matching interests. Our social media marketing professionals diligently interpret modern trends, popular searches, and audience interests to heighten your business' awareness, credibility, and overall success. As your ideal customers are scrolling through their feeds on popular platforms such as Facebook, Instagram, Twitter, and Pinterest, our services deliver aesthetically pleasing, conversion-optimized ads that directly connect them with the products and services they most desire, from a trusted source: your business.

TYPES OF INSTAGRAM ADS



TYPES OF FACEBOOK ADS







## Transformed by Design

#### **Custom Design**

BEHIND THE TIMES

#### A Picture is Worth 1000 Words... Now Imagine So Much More in Clicks

It takes a split second to make a first impression – for better or for worse. Users will often bounce off a webpage within a few seconds if it doesn't meet their expectations. Hit hard and hit fast with a design that communicates your brand value without the need for a single word. Balance imagery, fonts, navigational features and proprietary tools with a show-stopping, modern aesthetic that does the talking for you and encourages users to take one more step towards conversion.

#### **INDUSTRIES SERVED**

air compressors
airsoft guns
arts & crafts supplies
banners, buntings,
and flags
batteries & electronics
boat building supplies
Bob Ross

cafes & restaurants

car audio & supplies cleaning & wiping products digital marketing educator resources fine arts / crafts / keepsakes products fine furniture & mattresses fine jewelry firearms & shooting accessories

fresh seafood furnace parts

& supplies
home brewing supplies

home decorations
hot tubs & supplies

hotel & restaurant supplies

HVAC & supplies industrial safety

equipment knives, tools & outdoor

law enforcement

accessories

lighting & supplies

Mac computers & Apple products machanics tools

& supplies
medical & dental

supplies
men's clothing & shoes
military care packages

music & musical equipment office furniture & replacement parts outdoor playsets outdoors gear & equipment

& equipment roofing too party favors ment

post caps & supplies promotional products radio supplies & equipment

rocket motors & supplies roofing tools & equip-

ment solar panels & supplies specialty apparel specialty body lotion

& essential oils specialty foods

specialty plants & nurseries

sporting apparel & gear stadium seating & supplies
tire & auto care
uniforms & personal
protective equipment

timer display

vape & vaping supplies

women's boutique

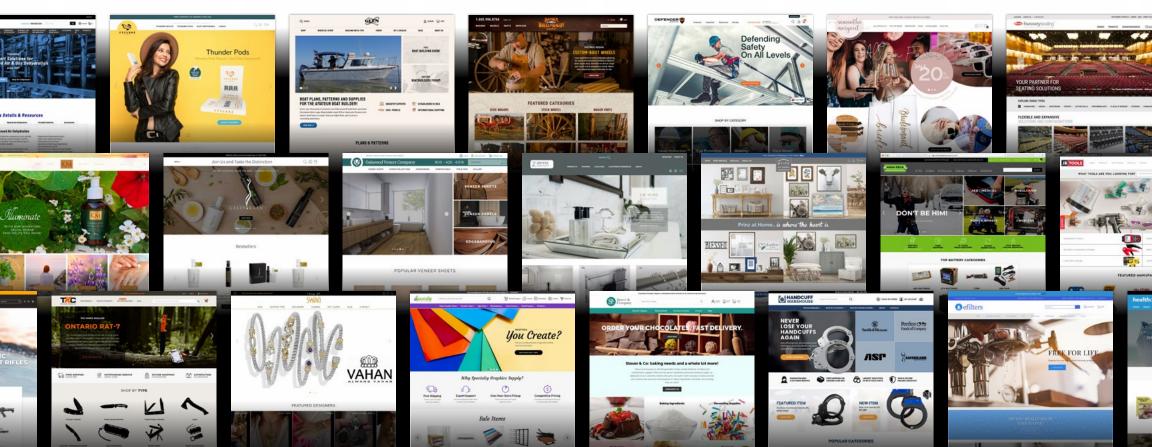


#### **Custom Design**

#### Rethink, Reinvent, Reignite

Brand has become something of a buzz word in the world of eCommerce but what does it mean? To put it simply, all of the different factors that go into how a business presents itself are part of its brand.

It is crucial for online businesses to define brand identities that appeal to their target audiences. This means having design elements and a message that all ties together into something that visitors will value. From custom design features to expertly written content, we can help you define your brand so you can bring in the traffic and conversions that you need to grow.



#### **Custom Development**

#### Make Your Platform Work for You

Cohesive eCommerce development strategies - not one-off, disjointed deliverables - result in the creation of eCommerce juggernauts. All platforms and businesses experience hiccups, but a development plan should follow a carefully planned strategy to refine and optimize the user experience. Cohesive development strategies address bugs and perform basic integrations, but they do so as a part of a larger plan that involves the cultivation of a pleasant design, an intuitive hierarchy, sensible, user-friendly navigation, and the coding and integration of custom tools.

An experienced development team will create an online storefront that will draw both you and your customers in for a closer look - and do the selling for you.

## Developed by Experience









NDMS<sup>0</sup>





SMART PARTNERSHIPS





















Platform & Data Migration

















Shipping API









**Development: API Development + Integration** 

#### Complex API Integrations, Handled Effortlessly

Our skilled developers leverage years of experience working with the top eCommerce platforms and other third-party developers to the benefit of our clients. Streamlined API planning and integrations are at the heart of a positive user experience. From basic third-party plugins to complex development and integration projects, our team has handled it all and done so with expertise.

#### COMPLETED API PROJECTS





has offers





zendesk









**SUGARCRM** 











eventful



Google APIs



**S** shopify

YAHOO!

MailChimp

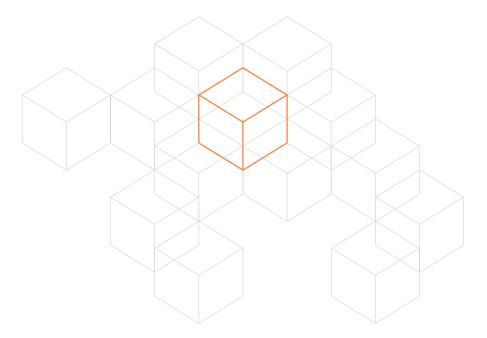
**ECOMMERCE PLATFORMS API INTEGRATION** 



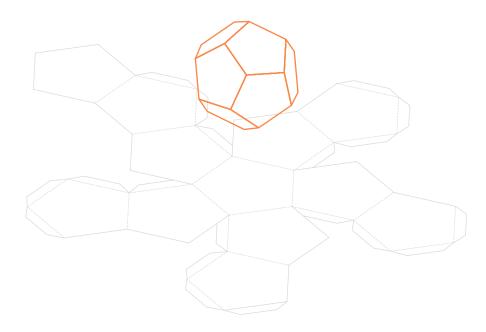




VERSATILE, FLEXIBILE, ADAPTABLE



#### **DEFINING & CUSTOMIZING NEW RULES**



#### **Advanced Development**

#### Breaking the Mold, Creating New Functionality

Not all development tickets involve cleaning up bugs, installing plugins and making minor adjustments to website interface.



Some projects call on experienced, advanced development teams to build on top of a particular platform in order to meet the vision of the merchant or business in question. Our developers have spearheaded a multitude of advanced custom development projects, such as custom app coding and creation and responsive development. Our team also leverages a proprietary tool, 1DBox, that circumvents the built-in limitations of some software platforms.

CASE AFTER CASE OF SUCCESS







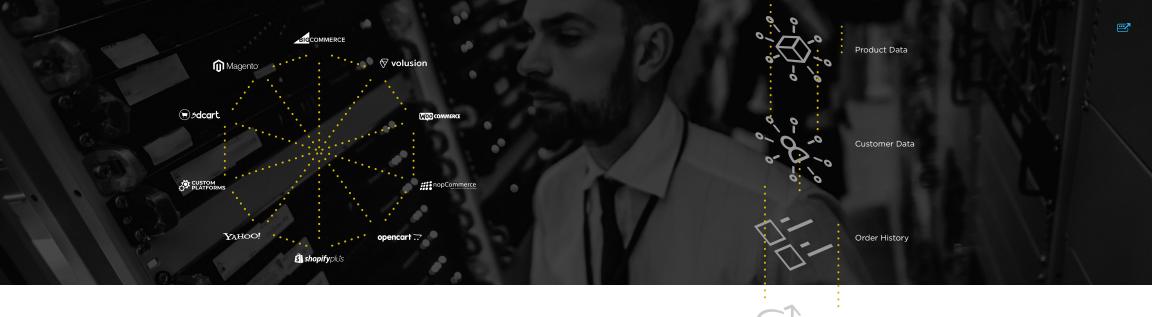
















#### Bringing It All Together with Synchrony

Never fear a data migration project with 1Digital® Agency at the helm.

Data migrations entail a lot of moving parts and immeasurable quantities of sensitive, business critical data. A migration is a big project, but we have handled hundreds of them in the past.

SEO Data and a lot more!

Our process is comprehensive and ensures that data populates and syncs appropriately at the new website. Our established protocols also prevent dips in traffic as a result of migration to a new website.

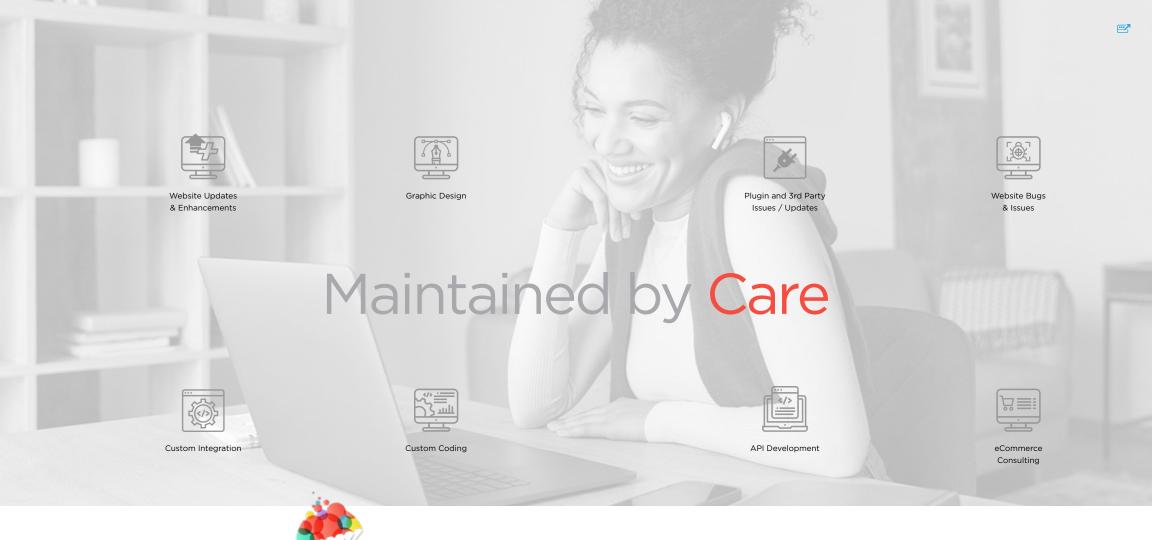
PARALLEL ECOMMERCE SERVICES





When you consider data migration, it's worthwhile to think about other aspects of your eCommerce website to update as well. Transitioning to a new environment requires all-hands-on-deck attention

and coordination. Here at 1Digital®, we have specialized teams that work together seamlessly to update your website to an optimized, well-designed, and more reliable solution.



**Ongoing Support + Extended Care** 

1Digital® Agency at Your Side to Provide the Support You Need, When You Need It

Custom site improvements are a great way to make your business stand out from the crowd, but even the best website will need occasional maintenance. Whether there is a simple bug in a custom feature or an emergency that is preventing your website from functioning properly, our expert eCommerce support team can be a lifesaver.

1DIGITAL **EXTENDED** 

We hold relationships in the highest regard. That's why we offer extended care packages that include comprehensive, ongoing support.

If an emergency emerges, we will be there to take care of it as quickly as possible so you can get your site back up and running. If you have already used 1Digital® for a project, then our support packages are the perfect way to ensure that you have a team that knows your website on your side. We also offer general support services and are always happy to work with clients to put together the perfect support packages to meet their needs.

Together, by working closely alongside our clients, we are able to predict potential obstacles, plan effective solutions, and implement them with precision. A proactive, rather than a reactive approach.

## Empowered by Partnership

MAJOR PLATFORMS PARTNERS

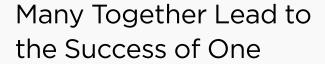












We have teamed up with numerous elite technology partners, developing collaborative relationships through which we elevate our clients' businesses to new heights. We work alongside tech moguls like Google, Shopify, and BigCommerce, to deliver the most effective digital marketing strategies and technological solutions. You and your business deserve the best - and we work with them - to make it happen.

TECHNOLOG PARTNERS



**▼**accessiBe







Brightpearl

doogma

Glew.





nostoিয়







∨ smile.io

Square



## Success by Methodology



Project Process

Development

Process



PPC Process



Migration

Process



Process

Our Processes

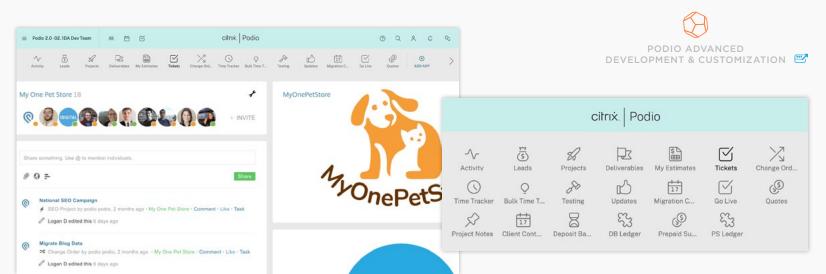
#### Calculated Processes Lead to Calculable Results

1Digital® Agency's success follows methodology, regardless of the services rendered. We carefully design an impactful plan pursuant to our tried and true processes.

Our experienced teams collaborate cohesively, eliminating potential problems before they arise and uncovering new opportunities along the way. Our well-defined, structured processes have provided our clients with remarkable results while remaining flexible enough to allow for alteration where necessary. Research, analysis, and calculations are performed and delivered by our expert team.

#### COLLABORATION THROUGH PODIO





## Popular Among Partners and Clients Alike

Don't just take it from us. 1Digital® Agency comes highly recommended and reviewed by both technology partners and clients. We carry an average rating of 4.9 on Google, UpCity, and Clutch, and 4.7 on Featured Customers out of hundreds of reviews.

We also host numerous glowing client reviews and testimonials, are BigCommerce Elite Certified, and have been highlighted for our prowess with BigCommerce design by industry giant, Neil Patel.

## Emboldened by Accolades

#### NEILPATEL

Top 6 eCommerce Agencies

















150%

Year-Over-Year growth

## Preferred

and elite partner of
BigCommerce, Google, Shopify
& Searchspring

200+

eCommerce SEM clients

## Top Ranked

Google search result "ecommerce digital agency"

## 50+ Experts

in-house specialists with multi-talents and skill sets

5-Star

average rating with BigCommerce; 4.9 on Google

300+

eCommerce websites built

### Decade

10 years of eCommerce reputation since our inception

90%

enterprise-level clients

## Boost Sales by Connecting

#### Let's Talk!

We've helped eCommerce merchants from all over the globe reach new heights of success online. Our clients have reaped the rewards by utilizing our years of expertise, our top quality tools, and our passion to perfect The Art of eCommerce $^{\text{TM}}$ .

**Q** LIVE CHAT ■ EMAIL US













